



Temos
Trust • effective medicine • optimized services



Accreditation for Ambulatory Care Clinics



Quality care delivered efficiently without compromising the patient experience.

BENEFITS FOR YOUR ORGANIZATION

Temos helps build thriving clinics through its specialized, quality solutions designed by its multi-disciplinary team of experts, tailored to the specific needs of healthcare providers serving patients on an outpatient basis.

TEMOS ACCREDITATION CAN:

- ✓ Increase **revenue** & create new revenue streams
- ✓ Improve **care** management
- ✓ Minimize **risk**
- ✓ Reduce **costs** & increase efficiency
- ✓ Enhance **patient experience**
- ✓ Define & build **market differentiation**
- ✓ Access **third party networks**
- ✓ Grow patient **loyalty**
- ✓ Promote **trust & confidence**
- ✓ Enhance **brand** equity and **goodwill**
- ✓ Provide the **reassurance** of a trusted name



Temos' specially created standards are practical, specific, up-to-date, comprehensive, and industry leading. Our clients describe the Temos approach as collaborative, educational, and culturally sensitive. Together, we create the best possible fit for your patients, your staff, and yourself.

For Clients with Multiple Locations

Receiving accreditation at the same time for multiple locations offers special additional benefits including:

- ✓ Discounted pricing to save on accreditation fees plus savings on travel expenses
- ✓ Site-visit reports for each location
- ✓ Bench-marked report for all locations
- ✓ Additional marketing opportunities to promote each accredited location
- ✓ Deliver consistent services across multiple locations to maximize clinical, business, & customer service improvements

TO LEARN MORE ABOUT THE POTENTIAL BENEFITS FOR YOUR ORGANIZATION, CALL US: +49 2204 42648 0 OR EMAIL US AT INFO@TEMOS-WORLDWIDE.COM

Our Tools to Help You Succeed

As part of our accreditation services, Temos offers each client:

- ✓ A **dedicated team** assigned to help you every step of the way
- ✓ A **private and confidential** online account to manage your information
- ✓ A set of exclusive, **easy to use online tools** to expedite the accreditation process
- ✓ Access to our team of **experts** on an as-needed basis
- ✓ Personalized **on-site assessment visit**
- ✓ Prompt, **detailed assessment report**

These *free benefits* continue after successful accreditation:



- ✓ Exclusive “**Diplomatic Council Preferred Provider Status**”
- ✓ Access to the [Temos Alliance](#) – business development opportunities to grow networks & referrals
- ✓ **Promotion** of your achievement through Temos’ social media and other channels
- ✓ **Web-seminars, training programs,** and other materials to help you stay up to date

Our goal is to give you valuable tools to enhance your reputation and build your brand.

Put these tools to work for you today. Visit the [Temos website](#) and set up your free, private, and confidential account to accelerate success for you, your team, and your patients.

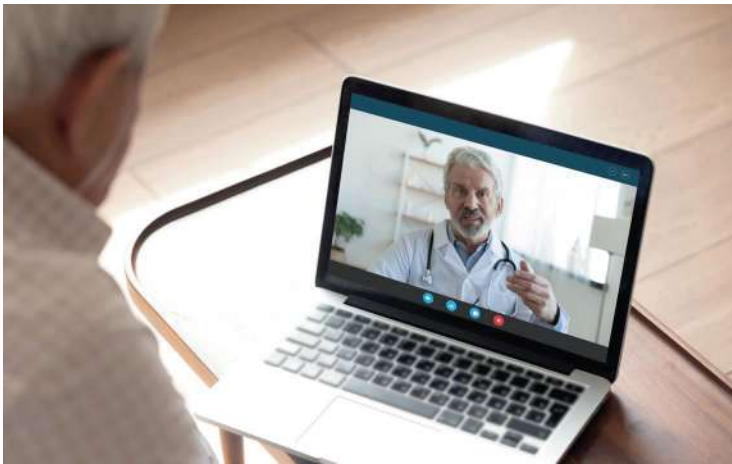
Accreditation Standards for Ambulatory Care Clinics



Temos' accreditation standards are focused on improving clinical services, increasing patient and staff safety, enhancing the patient experience, reducing risk, maximizing business efficiencies, and more.



Our industry-leading innovative standards include:



- Clinical and non-clinical standards
- Clinical outcomes
- Infection prevention & hygiene
- Risk management & reduction
- Patient safety goals
- Patient experience
- Sustainability
- Telehealth & telemedicine
- Cross-cultural considerations

For providers that serve international patients, additional standards include legal aspects of international patient services as well as ethical considerations.

Based on international best practices, rigorous scientific research, and practical experience from our multi-disciplinary, multi-cultural team, Temos offers you current, practical, and effective guidance to accelerate your success.

Want more information or ready to get started? Temos has numerous regional offices around the globe. No regional office serving your location? Contact the Temos team at our Headquarters in Germany by telephone at +49 2204 42648 0 or email at info@temos-worldwide.com.

ABOUT TEMOS

With its innovative, world-class accreditation programs, Temos sets standards for quality, patient safety, risk management, and patient experience. [View our Competitor Chart](#) to see how Temos compares to other providers.

Temos is the first international healthcare organization to introduce these *innovations*:



- ✓ Dedicated chapters for **sustainability** in healthcare, **telehealth & telemedicine**, and **crisis communications**.
- ✓ Exclusive partnership with the **Diplomatic Council** and “DC preferred partner” certification.
- ✓ Healthcare accreditation combined with **international patient management** and medical tourism.

[Learn more about Temos innovations](#)

Temos continues to raise the level of accreditation, adding value for its clients, their patients, governments, insurance companies, Embassies and Consulates, and other businesses through the [Temos Alliance](#), designed to expand networking and referrals, including becoming a “Diplomatic Council Preferred Provider”.

Since 2010, Temos has been offering specialized standards and attention to detail. Now on five continents, Temos’ patient-centered approach reflects the care delivered by its accredited hospitals and clinics.

[Read what Temos clients have to say](#) about the quality of our services and the impact it has had on their organizations.

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Quality Solutions to Meet Increasing Demands

The global shift from inpatient to outpatient care continues to grow despite the turbulence created by the COVID-19 pandemic. Patients and payers prefer the benefits of convenience, quicker visits, lower costs, and a safer setting offered by outpatient, ambulatory, day surgery, walk-in, and urgent care clinics.

Changing patient expectations are driving business to clinics that can deliver less invasive surgical options, faster recovery times, lower infection rates, and better follow up including telehealth options. In some countries, outpatient clinics will have an important role to play delivering the COVID-19 vaccines when they become available.



These challenges and opportunities place new demands on ambulatory care clinics in terms of clinical care, patient experience, and business management. Are you ready to meet those rising demands? Temos can help you exceed expectations with its thorough and systematic approach to improving clinical outcomes, better business metrics, and a superior patient experience.

Temos works with you to:



- ✓ Meet and **surpass** your target customers' **expectations**
- ✓ Ensure that your business operates at **maximum efficiency**
- ✓ **Differentiate** yourself from increasing competition
- ✓ Provide confidence of complying with **up-to-date** guidelines & global standards in quality care
- ✓ Demonstrate your **commitment to excellence** to private & third-party payers

For more than a decade, Temos has delivered results for hospitals and clinics around the world, steering the way to resilient organizations. Our team is ready to share its knowledge and expertise with you. Visit the Temos website today.

FREQUENTLY ASKED QUESTIONS

What is the purpose of accreditation?

To (1) objectively assess, evaluate, and validate the quality of clinical and non-clinical services; (2) identify areas for improvement; and (3) optimize the quality of services, assuring the complete continuum of care.

[Click here to download the Accreditation Cycle](#)

How long does the accreditation process take?

The entire accreditation process takes between 4 to 12 months and depends on the speed of the Client's self-assessment, assisted by Temos' unique on-line tools.

For how long is the accreditation valid?

Temos accreditation is valid for three years at which time the re-accreditation process is started.

What are the costs of accreditation with Temos?

Accreditation fees average pennies per patient per day. The fees are based on the organization's size and services. Modest annual fees are due at the end of years one and two of the three-year validity period. Direct expenses for assessors (travel & for on-site visit) are billed separately.

How is the accreditation process started?

The process is simple and convenient. Just call, email, or visit the Temos website to sign up. You will be assigned a private, secure username and password to access the Temos Information Chart (TIC). Complete the TIC to receive your free, no obligation estimate of costs and expenses.

Have multiple locations? Contact us directly for pricing discounts.

HAVE MORE QUESTIONS?

Call Temos at +49 2204 426480 or email us at : info@temos-worldwide.com
Visit our website for more information: <https://www.temos-worldwide.com>



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To locate your regional office, visit: <https://www.temos-worldwide.com/temos-regional-office.aspx>

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