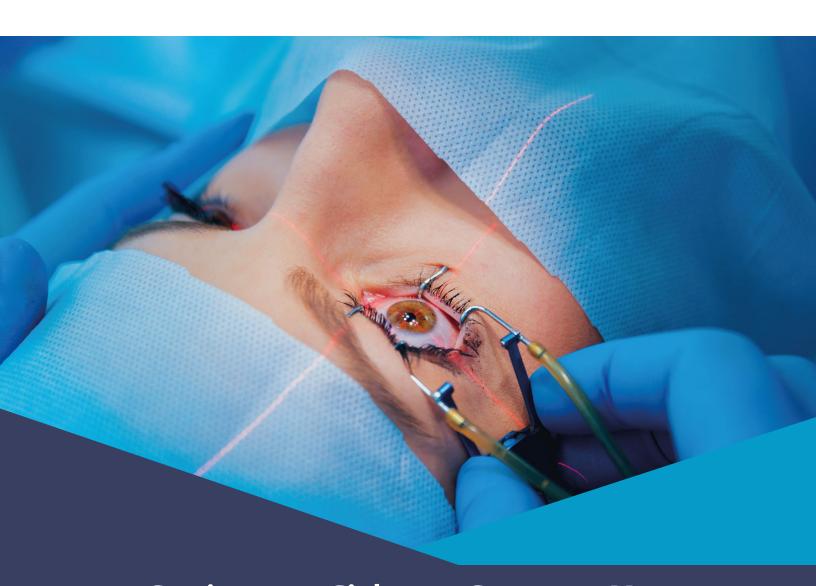


# **Accreditation Programs** for Eye Care Services



Setting your Sights on Stronger, More Competitive Eye Care Services

# Your patients come to you for a variety of reasons – restore vision, relieve pain, optimize sight, maintain vision, or receive comprehensive screening. Clients value excellence when they see it.

Solidifying your investment in eye care services by working with Temos can provide numerous benefits for you and your team. With its targeted focus on patient safety, risk management, and an overall superior patient experience, Temos' programs are developed by quality experts including ophthalmologists based on international best practices, current research, and experience. The aim is to deliver state-of-the-art standards to improve the health of your patients.

## **Key Objective**

Working together, accreditation transforms your organization, increasing satisfaction for your staff, your patients, and your organization.



## Temos accreditation helps you:



- Meet and exceed your target customers' expectations
- Highlight your personalized approach that delivers value & continuity
- Differentiate yourself from increasing competition
- Provide confidence of complying with up-to-date guidelines & global standards in quality care

Whether a large or small organization, serving domestic or international patients, you can select the option that suits your needs. Then let us share our knowledge and expertise to raise your standards to the next level. The results of becoming a Temos client will help you see a clear path to a stronger organization.

# For Eye Care Practices, Clinics, and Hospitals:

### One size does not fit all.



Temos clients around the world value the tailor-made options that offer more choices than any other accreditation entity. Select one of the two accreditation options that best suits your organization's needs.

# Option 1: "Quality in Eye Care"

The "Quality in Eye Care" accreditation program is developed for practices, clinics, and hospitals to strengthen and improve their clinical and non-clinical services.



#### **Topics include:**

- Clinical quality management
- Patient and staff safety
- Patient experience management
- Effective communication
- Legal and ethical issues, and more.

This comprehensive approach takes into consideration the distinctive services delivered to all clients to meet and exceed their unique medical, social, spiritual, and cultural needs.

This option is preferred by providers whose clients either are: (1) exclusively domestic or (2) who treat domestic and international patients, but the international patients are less than 10% of all patients.

# Option 2: Excellence in International Eye Care



The "Excellence" program includes all the standards in the "Quality" program, Option 1, plus contains additional standards specifically designed to meet the particular needs of international patients.



Upon successful completion of the "Excellence" program, you also receive accreditation for the "Quality" program – representing a "2-for-1" accreditation bonus!

The "Excellence" program is for providers who either (1) serve international patients only or (2) treat a combination of domestic and international clients with international patients comprising more than 10% of all patients.

Other prerequisites also apply. Contact Temos for more information.

Have any questions about the choice of program to suit your needs? Contact Temos for quick answers and support.

#### **READY TO GET STARTED?**

Visit the Temos website or contact Temos Headquarters: +49 2204 426480 or info@temos-worldwide.com

#### **ABOUT TEMOS**

With its innovative, world-class accreditation programs, Temos sets standards for care quality, patient safety, risk management, and patient experience. View our Competitor Chart to see how Temos compares to other providers.

#### Its innovations include:



- The first international accreditation program specifically designed for eye care practices, clinics, & hospitals worldwide
- First to offer standards tailored for international patients
- First with two accreditation levels "Quality" and "Excellence"

### **Learn more about Temos innovations**

Temos continues to raise the level of accreditation, adding value for its clients, their patients, governments, insurance companies, Embassies and Consulates, and other businesses through the <u>Temos Alliance</u>, designed to expand networking and referrals.

Since 2010, Temos has been offering specialized standards and attention to detail. Now on five continents, Temos' patient-centered approach reflects the care delivered by its accredited hospitals and clinics.

Read what Temos clients have to say about the quality of our services and the impact it has had on their organizations.

# Benefits for Your Organization.

Temos helps build thriving practices, clinics, and hospitals through its specialized, quality solutions designed by its experts and tailored to the specific needs of eye care service providers and organizations.

### **Temos accreditation can:**



- Increase revenue & create new revenue streams
- ✓ Improve care management
- Reduce costs & increase efficiency
- Enhance patient experience
- Define & build market differentiation
- Access third party networks
- Grow patient loyalty
- Promote trust & confidence
- Enhance brand equity and goodwill
- Provide the reassurance of a trusted name

Developed by eye care experts, Temos' specially created standards are specific, up-to-date, comprehensive, and industry leading.

Together, we create the best possible fit for your patients, your staff, and yourself. We are with you every step of the way.





# FREQUENTLY ASKED QUESTIONS

#### What is the purpose of accreditation?

To (1) objectively assess, evaluate, and validate the quality of clinical and non-clinical services; (2) identify areas for improvement; and (3) optimize the quality of services, assuring the complete continuum of care.

#### How long does the accreditation process take?

The entire accreditation process takes between 6 to 12 months and depends in large part on the progress of the Client's self-assessment, assisted by Temos' unique on-line tools.

#### For how long is the accreditation valid?

Temos accreditation is valid for three years at which time the re-accreditation process is started.

#### What are the costs of accreditation with Temos?

The initial costs are a flat fee based on the size of the organization in addition to direct expenses for assessors (travel & for on-site visit). Reasonable annual fees are due at the end of year one and year two of the three-year validity period.

### How is the accreditation process started?

This is simple and convenient. Just call or email us today. You may also visit the Temos website to sign up. You will be assigned a private, secure username and password to access the Temos Information Chart (TIC). Complete the TIC to receive your free estimate of costs and expenses.

Click here to download the Accreditation Cycle

#### **HAVE MORE QUESTIONS?**

Call Temos at +49 2204 426480 or email us at: info@temos-worldwide.com Visit our website for more information: https://www.temos-worldwide.com/





#### **CONTACT TEMOS:**

#### **US, LATAM, & CARIBBEAN:**

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#### TO LOCATE YOUR REGIONAL OFFICE, VISIT:

www.temos-worldwide.com/ temos-regional-office.aspx

#### **HEADQUARTERS:**

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