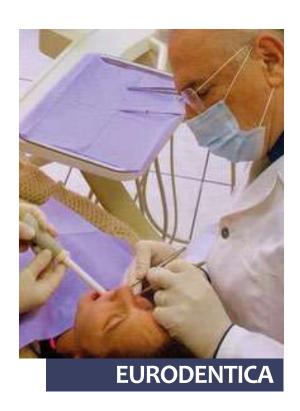


Accreditation for Dental Services



Designed by dentists for dentists
Standards tailored to fit your services

Temos Accredited Clients



Your patients come to you for many reasons – a beautiful smile, improved health, freedom from pain, or simply taking good care of themselves. They invest in your services for these and other benefits.

Investing in your dental services by working with Temos can provide similar benefits for you and your team. The goal of Temos accreditation is to enhance your business for the best possible clinical and patient experience outcomes.

Working together, accreditation transforms your organization, increasing satisfaction for your staff, your patients, and you.

Whether large or small, serving domestic or international patients, select the option that suits your needs. Then let us share our knowledge and expertise to raise your standards to the next level. The results of becoming a Temos client will put a smile on your face.



For more than a decade, Temos has delivered results for hospitals and clinics around the world, steering the way to resilient organizations. Our team is ready to share its knowledge and expertise with you. Visit the Temos website today.

BENEFITS FOR YOUR ORGANIZATION

Temos helps build thriving clinics through its specialized, quality solutions designed by its multi-disciplinary team of experts, tailored to the specific needs of healthcare providers serving today's dental patients.

TEMOS ACCREDITATION CAN:

- Increase revenue & create new revenue streams
- ✓ Improve care management
- Minimize risk
- Reduce costs & increase efficiency
- Enhance patient experience
- Define & build market differentiation
- Access third party networks
- Grow patient loyalty
- Promote trust & confidence
- Enhance brand equity and goodwill
- Provide the reassurance of a trusted name



Accredited Standards 2019-2023

Temos' specially created standards are practical, specific, up-to-date, comprehensive, and industry leading. Our clients describe the Temos approach as collaborative, educational, and culturally sensitive. Together, we create the best possible fit for your patients, your staff, and yourself.

For Clients with Multiple Locations

Receiving accreditation at the same time for multiple locations offers special additional benefits including:

- ✓ Discounted pricing to save on accreditation fees plus savings on travel expenses
- Site-visit reports for each location
- Bench-marked report for all locations
- ✓ Additional marketing opportunities to promote each accredited location
- ✓ Deliver consistent services across multiple locations to maximize clinical, business, & customer service improvements

For Dental Practices or Clinics:

One size does not fit all.

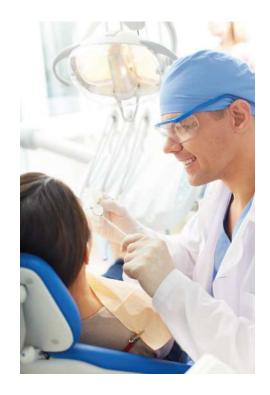


Temos clients around the world value the tailor-made options that offer more choices than any other accreditation entity. Select one of the two accreditation options that best suits your organization's needs.

Option 1: "Quality in Dental Care"

FOUR TOPICS, 232 STANDARDS:

- Patient Centered Clinical and Non- Clinical Services, Communication and Cultural Sensitivity
- Organization Management and Administration
- Quality Management, Outcome, Ethics and Sustainability
- Safety, Security, Infrastructure, Facilities and Support



Option 2: "Excellence in International Dental Care"

This option includes the "Quality" option, as well as an **additional 31 standards** tailored to the specific needs of international patients. Practices and clinics that successfully complete the "Excellence" option also receive accreditation for the "Quality" program. **A 2- for-1 bonus!**



PROGRAMS ARE IEEA ACCREDITED

For Dental Hospitals:

One size does not fit all.



Temos offers two accreditation choices to maximize the investment in your dental hospital.

Option 1: "Quality in Dental Care" FOUR TOPICS, 311 STANDARDS:

- Patient Centered Clinical and Non- Clinical Services, Communication and Cultural Sensitivity
- Organization Management and Administration
- Quality Management, Outcome, Ethics and Sustainability
- Safety, Security, Infrastructure, Facilities and Support



Option 2: "Excellence in International Dental Care"

This option includes the "Quality" option, as well as an additional 31 standards tailored to the specific needs of international patients. Practices and clinics that successfully complete the "Excellence" option also receive accreditation for the "Quality" program. A 2- for-1 bonus!



PROGRAMS ARE IEEA ACCREDITED

Our Tools to Help You Succeed

As part of our accreditation services, Temos offers each client:

- ✓ A **dedicated team** assigned to help you every step of the way
- ✓ A **private and confidential** online account to manage your information
- ✓ A set of exclusive, easy to use online tools to expedite the accreditation process
- Access to our team of experts on an as-needed basis
- Personalized on-site assessment visit
- ✓ Prompt, detailed assessment report

These free benefits continue after successful accreditation:



- Exclusive "Diplomatic Council Preferred Provider Status"
- Access to the <u>Temos Alliance</u> business development opportunities to grow networks & referrals
- Promotion of your achievement through Temos' social media and other channels
- Web-seminars, training programs, and other materials to help you stay up to date

Our goal is to give you valuable tools to enhance your reputation and build your brand.

Put these tools to work for you today. Visit the Temos website and set up your free, private, and confidential account to accelerate success for you, your team, and your patients.

ABOUT TEMOS

With its innovative, ISQua/IEEA accreditation programs, Temos sets standards for quality, patient safety, risk management, and patient experience. <u>View our Competitor Chart</u> to see how Temos compares to other providers.

Temos is the first international healthcare organization to introduce these innovations:



- First ISQua accredited options, custommade for dental practices, clinics, and hospitals worldwide
- First to offer standards tailored for international patients
- First with two accreditation levels "Quality" and "Excellence"

Learn more about Temos innovations

Temos continues to raise the level of accreditation, adding value for its clients, their patients, governments, insurance companies, Embassies and Consulates, and other businesses through the <u>Temos Alliance</u>, designed to expand networking and referrals, including becoming a "Diplomatic Council Preferred Provider".

Since 2010, Temos has been offering specialized standards and attention to detail. Now on five continents, Temos' patient-centered approach reflects the care delivered by its accredited hospitals and clinics.

Read what Temos clients have to say about the quality of our services and the impact it has had on their organizations.

FREQUENTLY ASKED QUESTIONS

What is the purpose of accreditation?

To (1) objectively assess, evaluate, and validate the quality of clinical and non-clinical services; (2) identify areas for improvement; and (3) optimize the quality of services, assuring the complete continuum of care.

Click here to download the Accreditation Cycle

How long does the accreditation process take?

The entire accreditation process takes between 4 to 12 months and depends on the speed of the Client's self-assessment, assisted by Temos' unique on-line tools.

For how long is the accreditation valid?

Temos accreditation is valid for three years at which time the re-accreditation process is started.

What are the costs of accreditation with Temos?

Accreditation fees average pennies per patient per day. The fees are based on the organization's size and services. Modest annual fees are due at the end of years one and two of the three-year validity period. Direct expenses for assessors (travel & for on-site visit) are billed separately.

How is the accreditation process started?

The process is simple and convenient. Just call, email, or visit the Temos website to sign up. You will be assigned a private, secure username and password to access the Temos Information Chart (TIC). Complete the TIC to receive your free, no obligation estimate of costs and expenses.

Have multiple locations? Contact us directly for pricing discounts.

HAVE MORE QUESTIONS?

Call Temos at +49 2204 426480 or email us at : info@temos-worldwide.com Visit our website for more information: https://www.temos-worldwide.com





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