



# Temos

Trust • effective medicine • optimized services

## Accreditation Services for Reproductive Care Centers

DELIVERING GLOBAL STANDARDS TO YOUR  
FRONT DOOR

[WWW.TEMOS-WORLDWIDE.COM](http://WWW.TEMOS-WORLDWIDE.COM)



# Temos - The Only International Accreditation Program Specifically Created For Reproductive Care Centers.

## Your services focus on results

Healthy babies, happy parents, loyal staff, and a thriving business. Temos accreditation engages with your team each step of the way to reach and exceed those goals.

### Key Objective

Couples and individuals challenged with infertility are unique from other healthcare clients. Temos helps you deliver the total patient experience as well as the highest standards of clinical care – everything your clients deserve and everything you want to provide.



## Working together, Temos accreditation helps you:



- ✓ Increase revenue
- ✓ Grow patient loyalty
- ✓ Improve care management
- ✓ Reduce costs & increase efficiency
- ✓ Build market differentiation
- ✓ Enhance the patient experience
- ✓ Access third party networks

For the past ten years, Temos has delivered results for providers around the world. Our team is ready to share this knowledge and expertise with you, bringing it to your front door. Let's get started today!

# THE TEMOS DIFFERENCE

No other program offers you the unique business solutions that Temos does.

## Here is how.

Temos has created the only one of its **kind patient-centered international accreditation program** designed specifically to meet the specific needs of reproductive health practices and clinics. Temos takes into consideration **all the aspects of reproductive care** – up-to-date technology, qualified staff, and the complete patient experience. We help improve your overall services, not only your laboratory.

Similar to your **holistic** approach to patient care, Temos accreditation is a **complete guide** to review and improve clinical quality management, patient and staff safety, patient experience management, effective communication, and more. Comprehensive yet **culturally sensitive**, Temos works with you to improve your healthcare practices in **ethical** and **transparent** methods.

Our **affordable** accreditation programs are designed to help you and your team function more effectively and efficiently. With our **exclusive on-line tools**, your team will be seamlessly guided through the self-assessment process without the added expense of hiring consultants. And if you discover that you need extra help, Temos experts are ready to answer your questions – at no extra cost.

Whether you serve local or international clients, Temos brings the **best global practices** to your front door for each and every individual seeking treatment. We match your **attention to detail** with ours.



CHOOSE FROM  
ONE OF OUR TWO  
PROGRAMS >>>>

# Two accreditation programs

ONE SIZE DOES NOT FIT ALL. CHOOSE FROM ONE OF OUR TWO OPTIONS.

## Quality in Reproductive Care



The “Quality in Reproductive Care” accreditation program is developed for practices, clinics, and hospitals to strengthen their clinical and nonclinical services. Topics reviewed include clinical quality management, patient and staff safety, patient experience management, effective communication, legal and ethical issues, and more. This comprehensive approach takes into consideration the distinctive services delivered to clients to meet and exceed their unique medical, emotional, and cultural needs.

This option is preferred by providers whose clients either are (1) exclusively domestic or (2) who treat domestic and international patients, but the international patients are less than 10% of all patients.

## Excellence in International Reproductive Care



The “Excellence” program includes all the standards in the “Quality” program and contains additional standards specifically designed to meet the particular needs of international patients.

Successfully complete the “Excellence” program and also receive accreditation for the “Quality” program – a 2-for-1 bonus!

The “Excellence” program is for providers who either (1) serve international patients only or (2) treat a combination of domestic and international clients with international patients comprising more than 10% of all patients. Other prerequisites also apply. Contact Temos for more information.

**HAVE QUESTIONS ABOUT WHICH PROGRAM IS BEST FOR YOU?**

**CONTACT TEMOS FOR QUICK ANSWERS.**

**READY TO GET STARTED?**

**VISIT THE TEMOS WEBSITE OR CONTACT TEMOS HEADQUARTERS: +49 2204 426480 OR  
INFO@TEMOS-WORLDWIDE.COM**

# ABOUT THE ACCREDITATION PROCESS

Accreditation is a simple eight step process that, once approved, is valid for three years. Steps 1-6 take place during the time leading up to accreditation. Steps 7 and 8 occur during years two and three as “annual check-ups”.



# Here are what our reproductive care clients have to say about Temos.



“

When we started the TEMOS Certification process, we did not expect to strengthen so vastly our competitive and humanitarian advantage.

This belief came from the fact that beyond our scientific skills and excellent premises and equipment, our team adaptability, efficiency and patient focus was greatly enhanced leading to increased levels of customer satisfaction.”

The Team of IVF IoLife, IASO Greece



“

Temos Certification has taken the clinic to a new level. Now it conforms to the highest international standards of safety and quality of medical care.

Thanks to Temos Certification, we doubled the scope of medical services and now people from every corner of the world come to us for treatment.”

Daria Frolova  
Executive Director of the International Department,  
Reproductive Health Clinic “ECO”



## FREQUENTLY ASKED QUESTIONS

### What is the purpose of accreditation?

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To (1) objectively assess, evaluate, and validate the quality of clinical and non-clinical services; (2) identify areas for improvement; and (3) optimize the quality of services, assuring the complete continuum of care for a superior patient experience.

### How long does the accreditation process take?

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On average, the entire accreditation process takes between 6 to 12 months, depending on the timeliness of the self-assessment.

### For how long is the accreditation valid?

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Temos accreditation is valid for three years.

### What are the costs of accreditation with Temos?

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Our affordable costs are comprised of a flat fee for professional services based on the size of the organization plus direct expenses for assessors (travel & onsite visit). Annual fees are due at the end of year one and year two of the three-year validity period. Just like you, we believe in price transparency. Visit our website to access our Fee Calculator for an estimate of costs.

### How is the accreditation process started?

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Visit the Temos website or call or email us today. After you provide simple information about your organization, you will receive a free estimate of costs. Accept the estimate and begin the process of investing in your organization.

#### HAVE MORE QUESTIONS?

CALL US AT +49 2204 426480 OR EMAIL: [INFO@TEMOS-WORLDWIDE.COM](mailto:INFO@TEMOS-WORLDWIDE.COM)

VISIT OUR WEBSITE FOR MORE INFORMATION: [HTTPS://WWW.TEMOS-WORLDWIDE.COM/](https://www.temos-worldwide.com/)



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